



Clanmaurice Evangelista

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Quezon City, Philippines 📍

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An Enthusiastic and people oriented individual who has a 5+ years experience in handling guests of over 200+ nationalities, as well as VVIPs with positive feedbacks for excellent and professional customer service

WORK EXPERIENCE

Economy and Business Class Cabin Crew Oman Air

01/2019 - 03/2020

Muscat, Sultanate of Oman

Achievements/Tasks

- Attended to passengers in different nationalities
- Respond to onboard medical situations
- Resolve passenger conflicts during flights
- Identify, document, and analyze cabin maintenance issues and promptly report findings
- Able to turn around negative experiences to positive impressions of the customers ensuring them leaving the aircraft happy

VIP Front Desk Officer Ascent – Piljets Aero

03/2018 - 05/2018

Pasay City, Philippines

Helicopter Services

Achievements/Tasks

- Welcome guests
- Describe the experience-to-come to the guests
- Provide information, guidance for safety including brief and comfort to passengers
- Engage with customers during their stay to understand their expectations
- Coordinate with the flight operations staff and management

Economy and Business Class Cabin Crew Philippine Airlines – PAL Express

02/2017 - 10/2017

Pasay City, Philippines

Achievements/Tasks

- Received 9 commendation letters in a span of 6 months for excellent customer service
- Welcoming passengers as they board the plane and helping them find their seats
- Dealing with high-net worth individuals in a professional and mature manor
- Serve food and beverages and sell products

Legal Intern

Air Materiel Wing Savings And Loan Association Inc.

12/2015 - 02/2016

Cubao, Quezon City, Philippines

Achievements/Tasks

- Familiarity with legal terminology and court system
- Ability to multi-task and perform administrative duties
- Drafted legal documents and contracts
- Contacts, updates Trial courts for hearings

SKILLS

Communication

Teamwork

Professionalism

Cultural Awareness

Time Management

Assertiveness

Leadership

Emotional Intelligence

Photography

Adobe Lightroom

VOLUNTEER EXPERIENCE

VIP Receptionist Philippine Arena

07/2014 - 07/2016

Ciudad de Victoria, Bocaue, Bulacan

Tasks/Achievements

- Greeting visitors and directing them to the right person or department
- Responded to guests and public inquiries
- Assist with organization of company functions and events
- Monitor people coming and going through the reception doors
- Be aware of and report suspicious activity

EDUCATION

Bachelor of Arts, Major in Political Science

New Era University

06/2012 - 04/2016

Quezon City, Philippines

TRAININGS & CERTIFICATES

Ab-Initio Cabin Crew Training and Safety Procedures (10/2018 - 01/2019)

Oman Air, Muscat, Sultanate of Oman

Initial Cabin Crew Training (11/2016 - 02/2017)

PAL Express ICCT 16-86

Advanced Photography (04/2016 - 05/2016)

New Era University TESDA

Basic First Aid & IED Training (07/2014 - 07/2014)

LANGUAGES

Tagalog

Native or Bilingual Proficiency

English

Professional Working Proficiency

Arabic

Elementary Proficiency